

Tap into the convenience of *virtual* pharmacy

Finally, a pharmacy option that fits your busy schedule!

When life sometimes feels too hectic to squeeze in that trip to the pharmacy to pick up your prescriptions, you've got another great option available to you!

In collaboration with Pillway®, a Canadian online pharmacy, we're making it more convenient for you to get your routine medications.

Now you can manage your medications from home, at work, or on the go through the Manulife Mobile app or plan member site!

Convenience at your fingertips!



Fill, refill, or transfer your prescriptions from your phone – no need to make a trip to the pharmacy in person



Track your orders online and receive notifications to keep you informed about your medication status



Get your medications delivered right to your door (signature required) – to most locations – with free delivery¹



Receive your medications within 2 business days¹ – or sooner²



Consult a pharmacist by phone, chat, or email when you have questions or need support³



Enjoy direct billing to your benefits plan if you have drug coverage⁴



Simplify your care with extra labelling and “tear and go” individual packaging that can help you better manage your medications



Order your vitamins, supplements, over-the-counter medications, and other pharmacy items along with your prescription

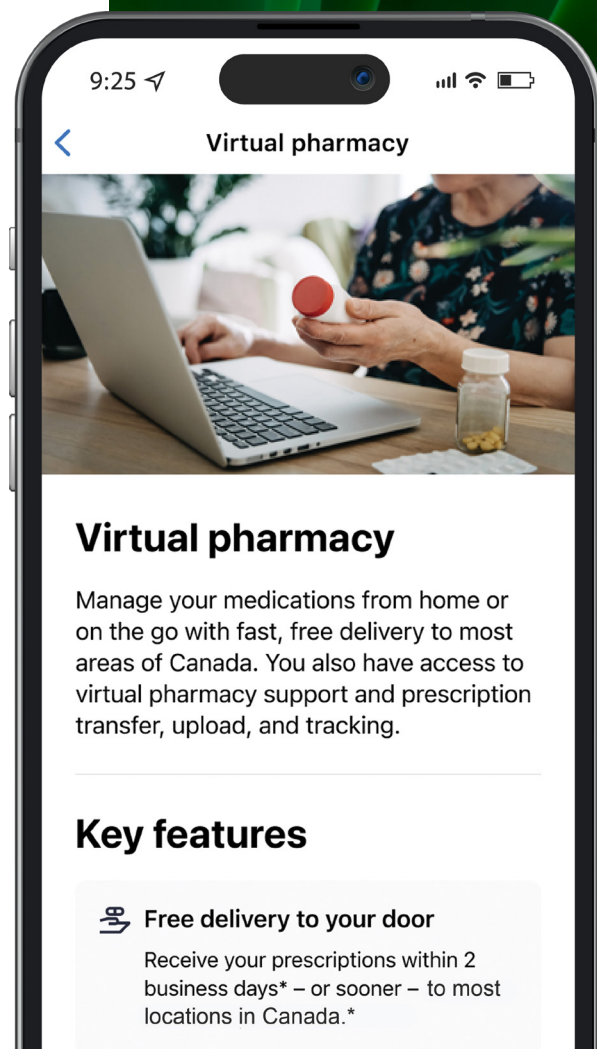
Easy online process to fill your prescriptions

Get started:

1. Access virtual pharmacy from the Manulife Mobile app or plan member site. Navigate to 'Virtual pharmacy' either from the 'Get care' section or 'Healthcare services' drop-down menu (depending on your access) and click the 'Access Pillway virtual pharmacy' button.
2. Create your virtual pharmacy account and/or log in once you have set up your account.
3. Upload and submit a picture of your prescription.
4. Pillway handles the rest! Simply wait for your medications to be delivered to your door.

You can also call Pillway directly at 1-833-PILLWAY (745-5929) to transfer existing prescriptions from your current pharmacy.

The pharmacy option you've been waiting for!



Get more health from your benefits.

¹ Some exceptions may apply. Deliveries to remote or rural locations may be delayed and/or incur delivery fees. This offer is not currently available in Quebec due to provincial legislation.

² Medications can be delivered as fast as same business day if you live in the greater Toronto area, Ontario or lower mainland British Columbia, and you submit your prescription before 11 a.m. ET.

³ Pharmacy support is available Monday to Friday between 9 a.m. and 8 p.m. ET and Saturday between 9 a.m. and 5 p.m. ET.

⁴ Coverage amounts and maximums vary by plan.

No obligation: All Manulife group benefits members outside of Quebec (with and without drug coverage) and eligible dependants can benefit from the convenience of the virtual pharmacy. Using this service is optional. You can continue using the pharmacy of your choice.

Virtual pharmacy services are provided by Pillway, a registered Canadian virtual pharmacy licensed by the College of Pharmacists of British Columbia, the College of Pharmacists of Manitoba, and accredited by the Ontario College of Pharmacists. Pillway is a registered trademark of SHG Pharmacy Inc.

The Manufacturers Life Insurance Company (Manulife)

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